

HDC HOMELESS PROGRAM HANDOUT



**If you are homeless, your first steps are to call 2-1-1
(1[800] 543-7709)
and visit the Homeless Program.**

2-1-1 scheduling hours are Monday through Friday from 8:30 to 4:00 p.m.

When calling, ask for the Duluth office. Also, if you would like to use the HDC for services, you should request HDC at the time of your phone prescreening.

How to Sign up

1. Call United Way 2-1-1 or (800)543-7709 for a prescreen.

Hours of operation are Monday - Friday 8:30-4:00 p.m. Prescreens will be done with anyone that is homeless, in need of financial services, or in need of community services. **Please note:** If you are incarcerated, in a psychiatric hospital, in any type of facility, group home, etc., **you must wait until you are 14 days from release in order to call 2-1-1 or (218) 726-4855.**

2. If 2-1-1 has set you up with the HDC – Homeless Program to complete a VI-SPDAT (a Vulnerability Index tool used for housing placement within the HUD Coordinated Entry Program), stop into our office located at 810 E 4th St, Duluth, MN to complete the VI-SPDAT. If you are in further need of services, our triage case manager will assist you through the intake process.

Housing/Shelter Options/Board and Lodges/Local Resources

HDC Homeless Program [(218) 727-1918] 810 E 4th St, Duluth, MN 55805

- 8:00 a.m. – 4:30 p.m. Monday-Friday for apartment listings and housing support.

Emergency Shelters (1st come 1st serve)

Duluth:

- CHUM Shelter – (218) 726-0153 (125 N 1st Ave West, Duluth, MN)
- Loaves and Fishes –
 - Dorothy Day House – (218) 724-2054 (1712 Jefferson St., Duluth, MN)
 - Olive Branch House – **For women, families, and couples** (218) 728-0629 (1614 Jefferson St., Duluth, MN)
- Safe Haven Women’s Shelter – **For women fleeing domestic abuse (28-day shelter)** (218) 728-6481 (Duluth, MN)
- Dabinoo’lgan Women’s Shelter – **For women fleeing domestic abuse** (218) 722-2247 (Duluth, MN)

Other Immediate Need Housing Resources:

- Life house – **Young adults 18-24** – Programs for youth ranging from 15-24 -
- Star of the North Women’s Shelter – **Pregnant Women 21+** (218) 461-0564 (Duluth, MN) – this is not an emergency shelter – Refer to website to apply for services
- Spirit Valley young Mothers Supportive Housing Program – **Pregnant Youth Ages 16-21** (YWCA) (218) 722-7425 (Duluth, MN)
- Lutheran Social Service – **Young adults 18-24** - (218) 391-5145

Superior:

- Solid Rock Mission – **Men Only** (715) 392-6264 (1004 N 6th St., Superior, WI)
- Harbor House – **Women Only** (715) 392-4157 (Superior, WI)
- CASDA – **For women fleeing domestic abuse** (715) 392-3136 (Superior, WI)

Board & Lodges (need to qualify for GRH funding from St. Louis Co before moving in)

Brookston

Brookston Pines

5130 Highway 31
Brookston, Mn 55711
218-453-5554

Serves: Men/Women

Colonial Homes

4866 Hwy 31 North
Brookston, MN 55711
218-390-3433 or
218-878-0642

Serves: Men/Women

Carlton:

Lake Venoh

1430 Lake Venoh Drive
Carlton, MN 55718
218-384-3548

Serves: Men Only

Duluth:

Ariel View

1230 East 9th Street
Duluth, MN 55805
218-724-6117

Serves: Men/Women

Arrowhead House West

225 North 1st Ave. West
Duluth, MN 55806
218-722-5031

Serves: Men/Women

Carlson Hall

1931 East 2nd St
Duluth, Mn 55812
218-728-4523

Serves: Men/Women

Duluth Continued:

Garden House

1 Riverside Drive
Duluth, Mn 55806
218-628-0271

Serves: Men/Women

Lakeside Manor

4831 London Road
Duluth, MN 55804
218-525-2784

Serves: Older Population – Men/Women

Miketin's Central

30 East 2nd Street
Duluth, MN 55802
218-727-0998

Serves: Men/Women

Reed's Lakeview Mansion

131 West 3rd Street
Duluth, MN 55806
218-733-1430

Serves: Men/Women

Summit Manor

1531 East 4th Street
Duluth, MN 55812
218-728-5931

Serves: Women Only

Two Harbors:

Budd House

426 1st Ave
Two Harbors, MN 55615
218-834-0712

HRA ([218] 529-6300) Housing Redevelopment Authority

- Conventional Public Housing (1bdm -12 month wait, 2 bdrm-2-year wait)
- Section 8 Voucher (2+ year wait)

Single Room Occupancies - *These require that you fill out an HRA application for SRO (Sleeping Room Only)*

- Memorial Park ([218] 728-1204) - Union Gospel Mission ([218] 722-1196) - **no felonies**

Accessible Space Inc. – (218) 724-6864 (1022 Junction Ave, Duluth, MN 55812)

(For those with Physical Disability or Traumatic Brain Injury):

- Burke Apartments – Superior View Apartments – Pine Grove Apartments – Redruth Valley

Sherman Associates (formerly Bowman Properties)

P (612) 332-3000 | F (612) 332-8119 (231 E Superior St #206, Duluth, MN 55802)

- Greysolon Plaza ([218] 722-3131, 231 E Superior St.)
- Hillside Gardens ([218] 624-2371; 419 7th St., Proctor MN)
- Irving School ([218] 264-0342; 101 N 56th Ave W)
- Jefferson Square ([218] 722-3131; 916 E 3rd St.)
- Meridian Apartments ([218] 722-2629; 2409 Leonard Street #113)
- Highland Chateau ([218] 722-3131; 822 Baylis St.)
- Village Place ([218] 722-3131; 602 E 5th St.)
- Lincoln Park ([218] 733-5744; 2427 W 4th St.)

Private Subsidized Rentals or Accept Section 8 Vouchers

- Bigos Management – Lenox Place ([218] 722-0739)
- Faith Haven Apartments – 62 & Over ([218] 628-2602)
- Glen Place Apartments ([218] 727-7286; 1115 West Michigan St #216)
- Heritage Apartments ([218] 626-3463; 700 Commonwealth Ave)
- Lakeland Shores ([218] 525-3468, 4500 Cambridge St; *Senior Housing only*)
- Gateway Tower ([218] 727-0929; 600 W Superior St)
- Oliver Management ([218] 628-0311; 5713 Grand Ave. Suite B)
- Pennel Park Commons ([218] 727-8715; 330 N Arlington Ave)
- S-Elect Homes ([218] 723-8262; 801 E 2nd St)
- Spirit Lake Manor ([218] 626-3352; 1099 88th Ave)
- Theis and Talle ([218] 722-2568; 715 W 2nd Street)

Landlords who accept Section 8

East/West Property Management – (218) 464-6727

(only some properties accept section 8)

Bob Gibbons – (218) 343-1335

(No criminal history or evictions)

Jeff Linder – **ads on Craigslist**

Jim Jauss – (218) 728-4523

Karl Wyatt – (218) 348-4320 (no smoking)

Keith Morinville – (218) 340-5666

(Not felon friendly, mainly HRA)

Lloyd Johnson – (218) 590-0612

(No pets, no smoking)

Mike Piper – (218) 390-3274

Nate Huber – (612) 703-3047

(No evictions, no major criminal history)

Emergency Assistance Options

Agencies

- St. Louis County: (218) 726-2020
 - o Must fill out County CAF and Shelter Form, then a phone interview will be scheduled.

- Salvation Army: (218) 722-7934
 - o Call at 8:30 on the first business day of the month. Individuals must do a phone interview and an in-person interview. **Salvation Army no longer has a deposit grant but will pay for prevention from evictions.**

- ARC Northland: (218) 726-4726
 - o Deposit Assistance if the client is ARMHS eligible. Must complete application and work with program to locate housing.
 - o No more than 7 people in each building can be on this grant.

Churches

- Duluth Diocese (218) 724-9111
 - o Ask for Patrice Critchley Menor

Energy Assistance (Any of the Above Except ARC Northland):

- Arrowhead Economic Opportunity Agency (218) 749-2912
 - o Funds usually available in November

Lice Lounge

Helps people get rid of lice, covered by HSA and flex-funding. (218) 382-5423
113 N 2nd Ave W Duluth, MN 55802

South St. Louis County

FOOD SHELVES

Duluth

CHUM Food Shelf - Downtown

120 N. 1st Avenue W.
(218) 727-2391
chum@chumduluth.org
Wednesdays & Fridays, 10 a.m. - 1:45 p.m.
Wednesdays, 3:30 - 6:30 p.m.

West Duluth Salvation Army

215 S. 27th Avenue W.
(218) 722-7934
Mondays & Thursdays, 1:30 – 4 p.m.

CHUM Food Shelf - Lakeside**Faith Lutheran Church**

51st Avenue East and Glenwood Street
(218) 624-0333
chum@chumduluth.org
Mondays, 11 a.m. – 1 p.m.

CHUM Food Shelf -

4831 Grand Avenue
(218) 624-0333
chum@chumduluth.org
Tuesdays & Thursdays, 11 a.m. – 2 p.m.

Vineyard Christian Fellowship**Fruit of the Vine Food Shelf**

1533 Arrowhead Road
(218) 525-3462
FOTV@duluthvineyard.org
Tues, 6-8 p.m. & Sat, 9:30 - 11:30 a.m.

Hermantown

Hermantown Area Food Shelf

4503 Airpark Boulevard
(218) 727-5653, ext. 119
info@northernlakesfoodbank.org
Tuesdays, 10 a.m. - 1:30 p.m.

Proctor

Proctor Food Shelf

100 Pionk Drive
(218) 624-3641
(218) 628-6288
Wed, 10 a.m. - 1 p.m. 9 – 11 a.m.

Floodwood

Floodwood Food Shelf

601 Ash St.
(218) 476-2176
2nd & 4th Wednesdays

SOUP KITCHENS

Duluth

Duluth Salvation Army

215 S. 27th Avenue W.
(218) 722-7934
Lunch: M – F, 11:30 a.m. – 12:30 p.m.

CHUM Drop-In

125 N. 1st Avenue W.
chum@chumduluth.org
Wed, 3 – 6 p.m.

Damiano Center

206 W. 4th Street
(218) 726-0500
Breakfast: M, W, F, Sat, Sun 8:30 – 9:30 a.m.
Lunch: M, W, F, S & Sun, 11:30 a.m. – 1 p.m.
Dinner: F, Sat, and Sun 5 – 6 p.m.

Life House (For ages 14-20)

102 W. 1st Street
(218) 722-7431
Lunch: M, T, Th & F, 3 – 8 p.m.
Lunch: Wednesdays, 3 – 6 p.m.

Food Assistance/Food Shelves/Ruby's Pantry

Ruby's Pantry – All Food Distribution Donations are \$20.00 cash

Brookston, MN – Arrowhead Town Hall
1st Thursday of the Month -- Doors open at 8 a.m. and distribution starts at 10 a.m. and ends approximately at 11:30 a.m.

Cloquet, MN – Cloquet Armory
4th Wednesday of the Month -- Doors open at 9 a.m. and distribution starts at 10:30 a.m. and ends at approximately 12 p.m.

Duluth, MN – 230 E Skyline Parkway
3rd Thursday of the Month -- Doors open at 4:30 p.m. and distribution starts at 5:30 p.m. and ends approximately at 7 p.m.

Duluth – Morgan Park, MN
8830 Idaho St
1st Tuesday of the Month -- Doors open at 3:30 p.m. and distribution starts at 4:30 p.m. and ends approximately at 6 p.m.

Duluth – Mission Creek Church
521 131st Ave West Duluth, MN 55808
4th Saturday of the month – Doors open at 10:30 a.m. Distribution from 11 a.m. to 12:30 p.m.

Hermantown, MN – 5007 Maple Grove Rd
1st Tuesday of the Month -- Doors open at 4:30 p.m. and distribution starts at 5:30 p.m. and ends approximately at 7 p.m.

Nutrition Assistance Program for Seniors (NAPS)

Monthly food boxes for seniors available in:

Duluth

Floodwood

For more information:

(218) 727-5653, ext. 112 or lynette@northernlakesfoodbank.org

SNAP (Food Stamps)

St. Louis County Public Health & Human Services, Duluth

320 W. 2nd Street

(218) 726-2000

Application assistance available:

Monday through Friday, 7:30 - 11:30 a.m.

Minnesota Food HelpLine

1 (888) 711-1151

If you or someone you know does not have enough food, call the MN HelpLine to find out if you qualify for SNAP and where to find emergency food assistance close to your home.

United Way 2-1-1

United Way's 2-1-1 is an easy-to-remember, completely confidential telephone number that connects people with important information about food, housing, employment, childcare, transportation, health services, senior services and more.

Diapers, Formula, Clothing and Other Items

Kids Closet

Bethany Lutheran Church

2308 W 3rd St

(218) 722-4533

Hours: By appt. only **Must be referred by a school social worker. New and used clothing for children ages 4 – 12**

First Call

2-1-1, (218) 726-4855 or 1-800-543-7709

Cell phone users must dial the 1-800 number

Lifehouse

31 W 1st St

Duluth MN 55802

(218) 722-7431

Assistance offered for youth 14 – 20 years of age who are involved in Life House Programs

Lutheran Social Service Crisis Nursery

Call to schedule an appointment at (218) 302-6879

Diapers, baby and children's clothing, supplies

Birthright

407 E 3rd St

Duluth MN 55805

(218) 723-1801

Formula, call for more resource availability

Salvation Army

215 s 27th Ave W

Duluth MN 55806

(218) 722-7934

Call regarding resource availability

Goodwill

700 Garfield Ave – (218) 722-6351

4883 Miller Trunk Hwy (218) 727-0001

Damiano

206 W 4th St

Duluth MN 55806

Clothing and household items

Medical/Dental

Essentia Health (Medical) – (218) 786-4000 (Operator Number) – Ask to be transferred to any department (I.E. Internal Medicine, Lake Walk North Building, Lake Side Building, etc.)

Duluth Family Medicine – (218) 723-1112 Address: 330 N 8th Ave East Duluth MN

Lake Superior Community Health Center (medical and dental) - Phone: (218) 722-1497 Address: 4325 Grand Ave, Duluth, MN 55807

St. Luke's Hospital/Medical Center – (218) 249-5555 Ask to be transferred to any department.

St. Luke's Hillside Clinic – (218) 249-7000

Birch Tree Center – (218) 771-4724

Damiano Center Programs Overview

The Damiano Center provides five distinct human service programs to people in need, including the largest on-site meal program in Duluth, serving thirteen meals each week. All services are provided free of charge with few or no questions asked. An overview of each program is below. Call (218) 722-8708 or check their website, www.damianocenter.org, for more information.

Community Kitchen - Open Mon, Weds, Fri, Sat, Sun

- Continental breakfast 8:30 to 9:30 a.m.
- Lunch 11:30 a.m. to 1 p.m.
- Dinner 5 p.m. to 6 p.m. (Fri, Sat, Sun)

Call Sandy at (218) 726-0500 for more information

Kids Kitchen - Open Mon through Thurs from 2:30 P.M. to 5:30 P.M.

A meal program specifically for children, provides lunches in the summer and dinner during the school year along with nutrition education, gardening, games, artwork, and cultural events.

Call Ashley at (218) 336-1033 for more information

Free Store - Open Mon, Tue, Wed, Fri 9 A.M. to 3 P.M. Open Sat 10 A.M. to 2 P.M.

The only free store in Duluth and provides clothing and household goods to anyone in need.

Call at (218) 722-5247 for more information

Clothes That Work - Open Mon through Thurs from 9 A.M. to 3 P.M.

A free clothing store for men and women who are employed or seeking work, but unable to afford clothing that is work or interview appropriate. Staff members offer advice and consultation on position-appropriate clothing and accessories for any number of work settings.

Call Donna at (218) 722-5247 for more information

Community Services - Open Mon, Tues, Wed, Fri from 8:30 A.M. to 2:30 P.M.

Provides information and referrals to other community services and provides crisis assistance in the form of emergency bus tokens and gas vouchers for individuals to retain employment during difficult financial times. We also make available a public telephone, mailboxes for individuals who are homeless, and other basic assistance.

Call (218) 727-1834

Contact Information - HDC Homeless Program

810 E 4th St, Duluth, MN 55805

Phone: (218) 727-1918 Fax: (218) 302-8110

What We Do

The Human Development Center's Homeless Program provides housing assistance and advocacy for homeless adults or those at risk of becoming homeless, those who have been or can be diagnosed as having a mental illness, or those individuals with a dual diagnosis (mentally ill and chemically dependent) in the Duluth, Minnesota area.

We have worked in collaboration with the Duluth Housing and Redevelopment Authority (HRA) since 1988 providing in home services for persons with mental illness. Specifically, we have case managers that provide services to eligible participants who want to be on the following housing programs:

- **Shelter Plus Care Housing Program:** This is primarily for participants who are **Chronically homeless individuals** with an extensive **criminal history and have been diagnosed with an SMI (Serious Mental Illness.)** This program is designed for participants who find it difficult to obtain other housing subsidies due to their criminal history. This is a HUD funded program. **This program is part of the HUD Coordinated Entry.**
- **Bridges Housing Program:** This program is primarily for participants who are **homeless or at risk of becoming homeless and** are diagnosed with an **SMI (Serious Mental Illness.)** Participants **must earn less than 50% of the area's median income and is currently staying in an institutional setting (such as a treatment center or a halfway house).** This is a program funded through Minnesota Housing Finance Agency. **This program is part of the HUD Coordinated Entry.**
- **Section 811 Program:** This is primarily for participants who are **homeless and** have been diagnosed with an **SPMI (Serious and Persistent Mental Illness) or disability.** This is a program funded through Minnesota DHS and **does not follow the Coordinated Entry Process.**

Other Programs

Alicia's Place -The Homeless Program provides supportive services to **ten (10) single female residents** who **have a serious mental illness and are homeless or long-term homeless** at entry into the program. We have one half-time case manager who is specifically assigned to all tenants in the building and provides mental health support and advocacy when requested.

New San Marco -The Homeless Program has a full-time case manager who provides mental health supportive services to **forty (40) single adults**, in the New San Marco or in the community, who have a **serious mental illness and are homeless at entry into the program.** This program is a collaborative effort with the following local area agencies: Center City Housing, CADT (Center for Alcohol and Drug Treatment), and the Human Development Center's Homeless Program.

Memorial Park Apartments - The Homeless Program has one (1) full-time coordinator who provides mental health services to **any resident** in the building who requests them. They have two (2) targeted case managers (TCM) to assist with individuals or families that occupy a total of **thirty-nine (39) apartments** at the building (**thirty-one [31] SRO's and eight (8) apartments**). **At least eight (8) of the thirty-nine [39] tenants in the building must be long-term or chronically homeless** at entry into the program, **and ten (10) must have a serious mental illness**.

Outreach Center Apartments - The Homeless Program offers TCM, ARMHS, and one (1) full-time coordinator who provides mental health services to any resident in the building requesting them. There are a total of five (5) single units in the building. The Homeless Program will provide a housing case manager, ARMHS services, and TCM at those sites. Located in Cloquet Area

Gateway Tower – The Homeless Program offers case management to **seven (7) residents** who are **long-term homeless** and provides supportive services to any resident in the building requesting them.

Services Offered

Street Outreach - A case manager provides intensive street outreach in the Duluth, Minnesota area. Through this program, the HDC has been able to find and assist the homeless or those at risk of becoming homeless with obtaining housing or community resources such as: food, shelter, housing, advocacy, or other programs.

Housing Case Management - Housing case managers assist participants with services such as: applying for, obtaining, and maintaining housing, insurance benefits, social security benefits, state aid, and entitlement benefits. We act as an advocate for those who are in crisis and make appropriate referrals. Additionally, our case managers can assist with reasonable accommodations, appeals, transportation and mental health support for court appearances.

ARMHS -The HDC has many ARMHS workers (Adult Rehabilitating Mental Health Services) who assist participants with independent living skills, social skills, mainstream re-entry skills, etc. This service is beneficial for persons that are released from incarceration, psychiatric hospitals, substance abuse treatment facilities, etc.

Targeted Case Management -The Homeless Program has two (2) full-time case managers who are each assigned Targeted Case Managers through St. Louis County.

Mental Health Services - Our case managers work directly with participants to identify and assist them with any mental health issues they may have. We make referrals for appropriate mental health care and assist the client in following through with appointments and recommendations.

Employment Assistance - We assist participants in signing up at the Minnesota Workforce Center or refer them to HDC's Employment Connection for vocational services.

Transportation - Our case managers can provide transportation to many types of professional appointments, such as housing, health care, crisis, etc.

Legal - Our Case Managers assist participants by referring them to Legal Aid and/or the Tenant-Landlord Connection for help with housing issues (example: reasonable accommodations) or criminal activity. Additionally, some participants need assistance and mental health support when appearing in court.

Other Health Care Services - The Homeless Program case managers help participants' access healthcare services and will also provide support.