## The Homeless Program

The Homeless Program provides housing assistance and advocacy for homeless adults, their families, and those at risk of becoming homeless who have been or can be diagnosed with a mental illness or a dual diagnosis (mentally ill and chemically dependent) in the Duluth, Minnesota area.

HDC works in collaboration with community agencies including the Duluth Housing and Redevelopment Authority, Center City Housing, CHUM, the Center for Alcohol and Drug Treatment, Arc Northland, the Salvation Army, and the United Way. HDC is an active member of the St. Louis County Continuum of Care. HDC provides other adult community services at its 810 East 4th Street address including:

- Targeted Case Management
- Adult Rehabilitative Mental Health Services (ARMHS)
- Employment Connection



HDC Human Development Center Comprehensive Behavioral Healthcare Helping people find hope!



HDC Homeless Program 810 East 4th Street Duluth, MN 55805 Office: 218.727.1918 Fax: 218.302.8110



## **Crisis Assistance**

HDC partners with Birch Tree Center to provide 24-hour phone service to assist anyone in crisis after regular office hours. A crisis response team is available to respond on site when necessary and appropriate.

#### Minnesota Crisis Number: 800.634.8775



The Human Development Center is an Equal Opportunity/Affirmative Action Employer/LEP.

June 2019

Homeless Program



HDC Human Development Center Comprehensive Behavioral Healthcare Helping people find hope!

Visit our website at www.humandevelopmentcenter.org

# **Services Offered**

## **PATH Street Outreach**

A designated case manager provides intensive street outreach in the Duluth area. Through this program, HDC assists individuals who are homeless or at risk of becoming homeless to obtain housing and other needed services.

## **Housing Case Management**

Case managers assist clients in applying for, obtaining, and maintaining housing and entitlement benefits and advocate for those in crisis. Case managers make referrals to HDC and community resources for services such as; mental health services, shelter, transportation, legal, and employment assistance. Case managers develop Housing Plans, ensure coordination of services, and monitor service delivery.



### **Coordinated Entry**

St. Louis County Continuum of Care for homelessness has developed the Coordinated Entry System for individuals, families, and youth that are homeless or at risk of homelessness. Many of the programs that HDC case managers work with use

Coordinated Entry as the starting point for eligibility.

All calls start with United Way 2-1-1 and a request for a housing pre-screen. If you are homeless, you will be scheduled for an appointment with a housing assessor agency. If you are imminently at risk of homelessness, you will be scheduled to meet with a Prevention Assistance assessor agency. These community partners will complete your intake application and determine if you are eligible for available funding support.

# **Housing Programs**

#### **Alicia's Place**

The Homeless Program provides supportive case management services to 10 female residents living in the Alicia's Place building who have a Serious Mental Illness (SMI) and are chronically homeless upon



entry to the program. Entry to this program is through Coordinated Entry.

### **New San Marco Apartments**

An on-site case manager provides mental health services to 40 individuals in the New San Marco Apartments who have a SMI and are homeless upon entry to the program. This service is a collaborative effort between Center City Housing, the Center for Alcohol and Drug Treatment (CADT), and HDC's Homeless Program. Entry to this program is through Coordinated Entry.

### **Bridges, 811, and Other Voucher Programs**

HDC housing case managers review voucher programs and assess individuals' qualifications for them. Case managers then assist clients in signing up for appropriate services.

### **SOAR Services**

The SSI/SSDI Outreach, Access, and Recovery (SOAR) services program utilizes SOAR trained HDC case managers to help people who are experiencing or at risk of homelessness apply for Social Security disability benefits.

If you are interested in learning more about our services or to see if you qualify, please call 218-727-1918.

## **Shelter Plus Care Housing Program**

This collaborative HUD funded program between the Duluth Housing Authority and HDC is primarily for homeless individuals who have a criminal history, a Serious and Persistent Mental Illness (SPMI), and find it difficult to obtain other housing subsidies.

## Long Term Homeless Housing Supports – GRH

Housing Supports is a State-funded program designed to assist disabled adults who have experienced long term homelessness to live in tenant-based community supportive housing. Rent assistance is paid for by the program as well as certain household needs. People receiving this benefit are also generally eligible for SNAP food assistance through their counties. Case management services are provided by HDC. Entry to this program is through Coordinated Entry.

## **Memorial Park Apartments**

A Homeless Program case manager provides mental health services to any resident in the building who requests them. The building has a total of 39 apartments. At least 8 of the 39 tenants must be chronically homeless at entry into the program and have a mental illness. Entry to this program is through Coordinated Entry.



